

UNARMED SECURITY OFFICER/AGENT

Training Modules (40 hours)



The WORLD PROTECTION GROUP, Inc.*

"We Protect Your World"

ADMINISTRATION & DOCUMENTATION

- Review of training curriculum
- Review of training performance expectation
- Completion of course & licensing forms

INTRO/THE WORLD PROTECTION GROUP

- History & development of private security industry
- Corporate history & commitment to quality
- WPG structure & key personnel
- Promotion opportunities

INTRODUCTION TO SECURITY

- Basic security functions
- Patrol & observation
- OSHA regulations
- Access control systems
- CCTV & IDS systems
- Protecting sensitive information
- Chain of custody
- Crowd control and observation
- Diplomatic security & executive protection

OFFICER SAFETY AND PERSONAL SECURITY

- Relative positioning fundamentals
- Balance and movements
- Self defense awareness and procedure

CONSTITUTIONAL LAW

- US Constitution & individual civil rights review
- 1st Amendment freedoms: speech, religion, press, peaceful assembly
- 2nd Amendment: firearms related issues
- 4th Amendment: unreasonable searches & seizures
- 5th & 6th Amendments: rights of the accused
- 8th Amendment: cruel & unusual punishment
- How these issues impact the security function

CRIMINAL LAW

- Definition of crime
- Crime versus infraction
- Felonies versus misdemeanors
- Crimes commonly handled by security officers
- Specific review: theft, trespass, vandalism, burglary, assaults, robbery

CIVIL LAW

- Definition of civil wrong (negligence & intentional torts)
- Security related civil wrongs
- Duty of care
- Personal & vicarious liability

ARREST AUTHORITY

- Probable cause & arrest defined
- False arrest situations
- Detention vs. arrest
- Citizen's powers of arrest
- WPG policy on arrest & detention
- Search incident to arrest

COMMUNICATION PROCESS

- The communications process explained
- Overcoming common communications barriers
- Cultural diversity awareness
- Sexual harassment

CONFLICT MANAGEMENT

- Defusing conflicts
- Handling delinquents
- Handling violent persons
- Dealing with the emotionally disturbed
- Suicidal or depressed persons

CRISIS INTERVENTION

- Workplace violence
- Domestic & international terrorism
- Hostage situations
- Disaster management

REPORT WRITING

- Proper sentence structure as related to reports
- Elements of investigative research
- Development of reports
- Identify potential uses of a report
- Interview vs. interrogation
- Types of reports (log books, incident reports, and client info. sheets, writing exercises)

USE OF FORCE

- Use of force policy
- Excessive force policy
- Deadly force policy
- Guidelines for each level of force

BOMB RECOGNITION & INCIDENT MANAGEMENT

- Definitions and descriptions
- Methods of initiation for explosive devices
- Bomb incident plan
- Handling a bomb threat
- Building searches and practicals
- Principles of action when a suspicious object is found

FIRE SAFETY AND HAZMAT

- Understanding the fire triangle
- Definitions and classes of fires
- Fire protection systems
- Fire detection systems
- HAZMAT identification and numbering system
- OSHA standards as related to routine patrols

JURISDICTIONAL REQUIREMENTS & DEFINITION

- Duties & responsibilities of the security officer
- Compulsory training requirements
- Prohibitions & sanctions

STANDARDS AND PROFESSIONALISM

- Ethics, professionalism and integrity
- Appearance and demeanor
- Public and client perception
- Tact and diplomacy
- Duties and responsibilities of an officer

AMERICAN RED CROSS CPR & FIRST AID

- ARC certified Infant, child & adult cardiopulmonary resuscitation instruction and certification
- Basic life saving techniques
- ARC certified standard first aid instruction and certification
- ARC certified automated defibrillator instruction and certification

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